



## Return form

Please send the form to **aftersales@wikus.de in advance**. As soon as you have received a transaction no. from us, we kindly ask you to pack the material and add the completed form to the consignment. Please fill in all areas / fields with a red star (\*). Many thanks for your support.

Your internal complaint - / transaction no.:

WIKUS customer order no. / delivery note no. / position no.:

No. of claimed blades / coils:

Order placed with / supplied by:  WIKUS  different dealer / supplier:

### Customer / consignor \*

Customer no. / - name:

End customer / - no.:  
(if known)

Street / no.:

ZIP code / city:

Country:

Contact person:

Phone / email:

### Reason for complaint \*

#### Damages on blade:

- Tooth tips  
(tooth protection perforated)
- Backing material  
(kink formation, burr)
- Welding seam breakage
- Blade breakage
- Tooth breakage

#### Irregularities during sawing process:

- Strong vibrations
- Deflection
- Unstraight running of the blade
- Rough cutting surface
- Wavy cutting surface
- Premature wear
- Blade does not cut

#### Coils:

- Straightness deviation of material sold by the meter
- Coil bend
- Printing
- Corrosion

#### Delivery:

- Transport damage
- Wrong delivery
- Goods not received

### Other / remarks

### Dispatch information \*

Type of packaging:

Contact person for pick up:

Dimensions:

Phone contact person:

Weight:

Email contact person:

Opening hours:

**ATTENTION:** In case of a return from a third party country, please attach the proforma invoice to the shipment (please mention goods value and Germany as state of origin on it). In case of unjustified complaints we reserve the right to charge freight costs. Please consider the return conditions in our General Delivery Conditions.